



**NICE
Actimize**

Brochure

Accelerate Investigations with Embedded Agentic AI

InvestigateAI

Revolutionize Fraud and Financial Crime triage and investigations with embedded Agentic AI.

Increasing Volume and Complexity of Investigations are Weighing on Fraud and Compliance Teams

Financial institutions (FIs) continue to grapple with an overwhelming influx of alerts that require detailed investigations, yet the cost and logistical constraints of scaling human resources to meet these demands are prohibitive. This has highlighted the stark inefficiencies of investigation processes and has led to significant backlogs. Investigation teams are challenged by:

- High alert volumes have outpaced the capacity of traditional processes
- Sophisticated financial crimes require deep domain expertise and advanced analysis
- Training and scaling the workforce to manage the volume and complexity is impractical

To address these challenges, a solution adept at processing vast volumes with precision and speed is needed.

ActOne's InvestigateAI: Streamlines Investigations

Harnessing the power of Agentic AI, InvestigateAI analyzes and enriches alerts and cases, summarizing all pertinent information and recommendations for analysts and investigators. Built to meet each institution's unique and complex needs, the solution learns from a company's internal policies and procedures as well as analyst decision-making and feedback, empowering investigators to start smart and execute with precision.

InvestigateAI:



Applies natural language processing to a financial institution's policy and procedures guidelines to autonomously craft an investigation plan.



Uses reasoning to understand the context of an investigation to execute actions and suggests appropriate steps.



Leverages its agency to inject real-time data including transactional data, CRM and external sources.



Learns to become even more effective with continued use.



Explains AI insights and actions providing full transparency for analysts and auditors.

→ **50%**
Efficiency
Gains

Work smarter, not harder with InvestigateAI

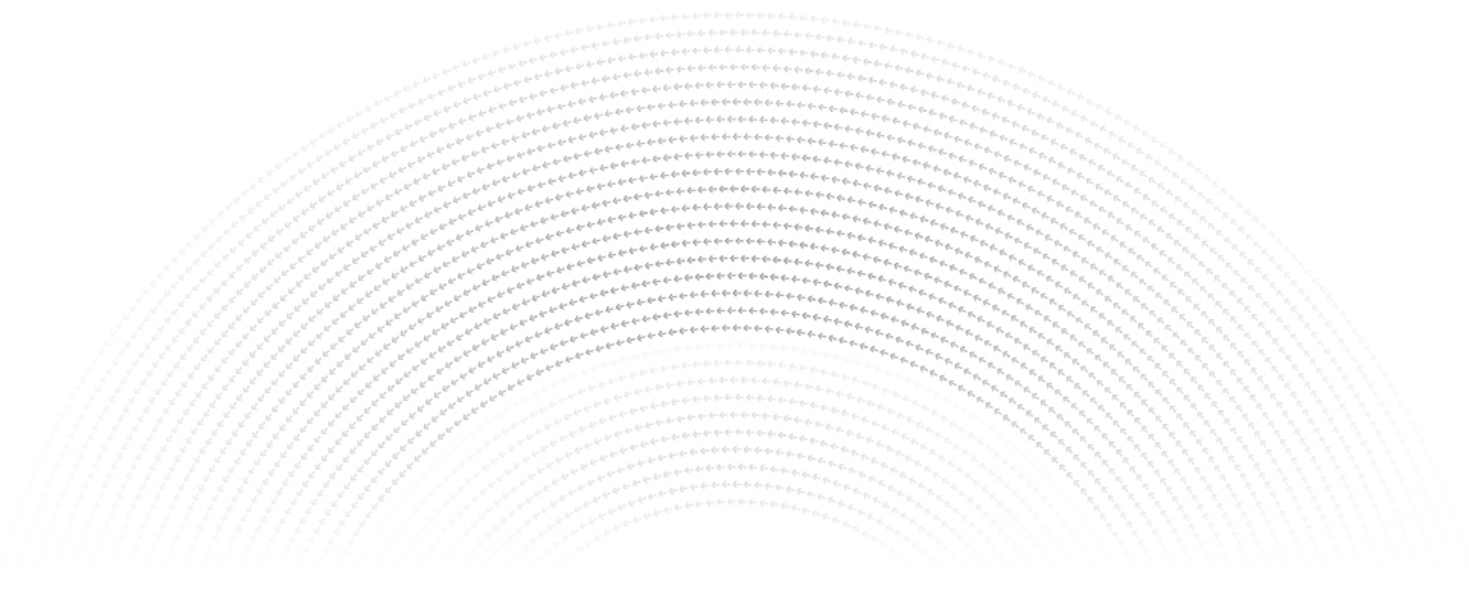
InvestigateAI is a game changer for fraud and financial crime operations teams, significantly reducing investigation time, supporting operational scalability, being adaptable to policy and procedure changes, and enhancing decision-making—all while minimizing manual intervention in financial crime investigations.

- **Increased Operational Efficiency:** By rapidly processing and summarizing large volumes of data, InvestigateAI does more than drastically reduce investigation time and effort. This powerful solution analyzes historic activity and relevant relationships to quickly evaluate, enrich and present a comprehensive view of all pertinent information for faster decision making.
- **Operational Scalability:** By reducing the reliance on human labor, InvestigateAI reduces training costs, providing a solution that scales fraud, AML and compliance operations in line with growing investigation volumes and complexity.
- **Adaptability to Policy Changes:** Built to stand up to regulatory best practices and is fully auditable and transparent. InvestigateAI can quickly adapt to new policy requirements, ensuring FIs adapt quickly in a rapidly evolving landscape while ensuring consistency across the firm.

Harnessing NICE Actimize's Expertise with the Power of Agentic AI

Transform time consuming and labor intensive investigation processes and realize improved accuracy and productivity.

→ Request a demo



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About NICE Actimize

As a global leader in artificial intelligence, platform services, and cloud solutions, NICE Actimize excels in preventing fraud, detecting financial crime, and supporting regulatory compliance. Over 1,000 organizations across more than 70 countries trust NICE Actimize to protect their institutions and safeguard assets throughout the entire customer lifecycle. With NICE Actimize, customers gain deeper insights and mitigate risks. Learn more at www.niceactimize.com.