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ActOne
Modernize your Financial Crime Investigations

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Investigation volume and complexity intensifies

Investigating financial crime (FinCrime) continues to strain compliance teams and investigators. Often struggling with poor data, inefficient and static workflows, and lengthy data gathering and interpretation cycles.

Combining these difficulties with increasing volumes means that legacy case management solutions are no longer sufficient when it comes to handling the quantity of investigations in a scalable way. These investigations are further complicated by other factors like fragmented operations, ever-evolving regulatory expectations, and disjointed oversight. Failure to address these challenges often results in a lack of speed, efficiency, and accuracy when it comes to investigations, putting both the financial institution (FI) and its customers at risk.

FIs need a singular, unified, and automated case management and investigation system that is out of the box, providing fast time to value meeting the demands of today, but configurable to adapt to the needs of tomorrow.

Globally, FIs spend a collective $54 billion dollars per year on investigations, the majority of which is spent on scaling labor

# An extensive case manager to accelerate & improve investigations

ActOne is a comprehensive enterprise risk case management (ERCM) solution for FIs to streamline operations, investigate complex financial crime and compliance issues, and provide a holistic view of risk. Through the unified solution, which is infused with AI to streamline processes and tasks and increase decision accuracy, you can:

Ingest and unify data and alerts into a single solution from all your FinCrime detection and compliance risk solutions across all business verticals

Automate routing and workflows to streamline investigations while ensuring consistency and transparency
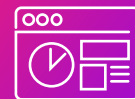
Deliver data via risk insights during the investigation for enrichment with visual notifications of risk, enabling investigators to make better decisions in less time

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ActOne provides a single view of risk, consolidating all relevant information on the subject under investigation, from KYC information, historic events, and transactional activity through to third-party intelligence. Investigators can accelerate investigations with network analytics, utilizing expansive data sets from various sources to uncover and explore an entity's connections, discovering inferred risk through association with high-risk entities. Agentic AI accelerates the investigation improving consistency and accuracy, while Generative AI accelerates the reporting process, mitigating error and insufficient detail. Organizations can continually optimize their operations with productivity tools to measure and manage the effectiveness of investigations teams and dashboards to understand performance issues or coverage gaps.

The intuitive design and configurability of ActOne enables organizations to have a powerful, scalable, and fully tailored enterprise risk case manager, purpose-built for financial crime and compliance using cutting-edge technology such as machine learning, intelligent automation, and artificial intelligence (AI).

Data Unification

ActOne is revolutionizing enterprise risk case management with a singular view of risk and unified solution. With its streamlined process, financial crime and compliance teams can ingest third-party cases, alerts, and data from any source inside or outside of the NICE Actimize ecosystem and across all risk domains and detection solutions with ease. This creates an efficient and comprehensive way to investigate managed risk throughout the organization.

The benefits are numerous as companies can eliminate multiple investigation solutions, consolidating them into a single solution. This will reduce integration costs, speed up alert ingestion, simplify system architecture, and improve scalability and flexibility when dealing with investigations and investigation management. Additionally, it gives organizations better insight by allowing them to quickly identify customers with higher risk profiles and take immediate action when necessary.

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Accelerate Workflows

ActOne's fast, efficient, and dynamic routing and triage of alerts meets the complex and evolving needs of FinCrime and compliance operations. Intelligent automation and dynamic workflows ensure the right steps are taken during the investigation process, taking into account available information. This diminishes unnecessary steps whilst making sure the right people are engaged in the investigation at the right time, so the right information can be gathered, and the right outcome decision be made.

Business users can easily optimize workflow with customizable logic, removing the dependencies on IT for immediate operational impact—without sacrificing transparency and audibility. Dynamic workflows enable organizations to quickly escalate high-risk alerts, hibernate low-risk alerts, permanently close known false positives, and ultimately come to accurate determinations, quicker.

This accelerated automation allows teams to respond more effectively and efficiently, reducing costs and optimizing operations by streamlining and organizing processes. With intelligent and data-driven automation, investigators have more time to focus on high-risk and suspicious activities ensuring the right decisions are made.

Profile Enrichment

ActOne's powerful data intelligence gathers data from multiple internal and external data sources, ensuring that it is resolved, validated, and available for the investigator, giving them the information they need, when they need it. Delivering the data with intuitive visualization and intelligent guidance. Being agnostic, organizations can gather and integrate data from any source utilized by their organization today. The solution is also flexible enough to quickly add new data sources to support your investigation or review requirements.

ActOne revolutionizes financial crime and compliance insights during investigations by offering a single, enterprise-wide, comprehensive profile and trust score of all entities, enhancing decision-making speed and accuracy. We bridge the gap between Anti-Money Laundering (AML), Fraud detection, credit ratings, front office systems on customers, and third-party data, providing a consistent, quantifiable risk measure. By consolidating disparate data into a cohesive view, ActOne presents risk scores within the investigation interface, enabling a clear, visual risk representation for each subject party. This embedded intelligence accelerates confident decision-making, transforming investigative processes into more effective, efficient, and accurate risk management strategies.

Having trusted insights and intelligence enables analysts and investigators to make faster, more accurate decisions with a single, cross-organizational entity profile and trust score. Upwards of 80% of investigators' time is spent on non-analytical work and this data enrichment significantly diminishes that lost time.

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Investigation Decisioning

Decision-making is easier than ever with ActOne. Risk insights are fully embedded into the investigation, giving users a comprehensive view of risk with clear visual indicators. In addition, identity resolution and network risk capabilities increase the depth of investigations, providing guided exploration into both direct and indirect connections which have a material impact on the investigation. They bring into focus only high-risk connected entities and associated risks originating from seemingly unrelated relationships which impact the investigation and final decision.

Our Agentic AI streamlines the investigation further, providing detailed, coherent summaries and immediate, actionable insights. Agentic AI is able to make decisions and guide the investigation in line with organizations' policies and procedures, ensuring the human investigator is only involved at critical steps along the investigation process. ActOne's intuitive user interface allows investigators to easily visualize the risk of an entity or transaction, bringing together intelligence gathering, investigations, and case management into a singular and unified solution.

Making informed, supported, and fast decisions through data ensures no stone is left unturned during the investigation process. Reducing time, cost, and doubt in the final decision empowers the team to increase productivity, accuracy, and consistency in all investigations. The fully auditable and transparent process increases accountability and management control to ensure a fully compliant program, providing confidence to internal and external stakeholders.

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Regulatory Reporting

Generative AI significantly enhances reporting accuracy by streamlining and automating the reporting process. The automation offered by generative AI in ActOne reduces the manual, time-consuming, inconsistent, and error-prone process of narrating Suspicious Activity Reports (SARs). Intelligently synthesize suspicious transaction data and investigation intelligence into coherent, comprehensive narratives that align with regulatory filing expectations. Ensuring efficiency, consistency, and adaptability in regulatory reporting transforms the SAR filing process, freeing up resources and accelerating this pivotal part of an investigation.

Meet regulatory requirements in a scalable, reliable, and effective manner while cutting the time spent generating and submitting reports in half. This added speed and confidence increases the consistency and capacity of operational resources.

Management Oversight

With ActOne, management can gain valuable insight into their team's productivity by identifying gaps and bottlenecks in workflows, as well as patterns and trends in activities. This enables more strategic decision-making around workflow allocations that can ultimately increase output, improve processes, and ensure accuracy across the board. Financial crime and compliance operations teams also benefit from ActOne's powerful insights to identify anomalies, report on key performance indicators, and provide actionable information for the improvement of productivity.

ActOne's highly intuitive system enables organizations to monitor operations quickly and accurately, with powerful visualizations to identify areas with significant potential for improvement. Comprehensive reporting capabilities help managers track progress in real-time so they can take swift corrective action when needed. With ActOne, organizations gain greater visibility into the performance of their financial crime and compliance operations to ensure continual improvements to managing risk, achieve higher levels of compliance standards, and overall operational efficiency and effectiveness.

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Configuration & Development

ActOne's low/no-code configuration tools allow FIs to adapt quickly and seamlessly to changing business or regulatory requirements and risks. The platform's tools empower your team to create custom features that meet your organization's unique needs. Our self-development capabilities are extensive and include the ability to customize business logic, UX design, plug-ins, and extensibility. Easily configure forms visualization, workflow, permissions, and rules while handling large amounts of data with a solution that scales in tandem with you. This flexibility keeps the unified investigation platform agile for continued efficiency and effectiveness.

With the power in your hands, you can execute swifter investigations and make smarter decisions. This reduces the time, cost, and risk of having to rely on third parties every time you need to make an adjustment to your rules, logic, or even user experience.

ActOne enterprise risk case management provides a holistic investigation solution. Delivering a consolidated view by unifying financial crime and compliance. With AI and advanced analytics at the core, it provides investigators with the intelligence needed for fast, accurate, and streamlined investigations through to regulatory reporting. Diminish the plethora of growing and changing risks encountered by FIs every day with a single unified and automated solution that is adaptable to meet the needs of today, tomorrow, and beyond.

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Know more. Risk less.

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About NICE Actimize

As a global leader in artificial intelligence, platform services, and cloud solutions, NICE Actimize excels in preventing fraud, detecting financial crime, and supporting regulatory compliance. Over 1,000 organizations across more than 70 countries trust NICE Actimize to protect their institutions and safeguard assets throughout the entire customer lifecycle. With NICE Actimize, customers gain deeper insights and mitigate risks. Learn more at **www.niceactimize.com**.